



Financial Education & Development  
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## 2021 Webinar Schedule

Revised 10/20/20

- 1/6/2021 Providing Provisional Credit Under Reg E  
Elizabeth Fast, Spencer Fane LLP
- 1/7/2021 Uniform Residential Loan Application (URLA): Deadline March 1, 2021  
Molly Stull, Brode Consulting Services, Inc.
- 1/12/2021 **Remote Workforce Series:**  
Creating or Revising Work from Home Policies  
Diane Pape Reed, HR Doc
- 1/13/2021 2020 HMDA Submission Due March 1, 2021: Challenges & Best Practices  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 1/14/2021 IRA & HSA Update: Key Considerations for 2021  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 1/20/2021 **Flood Series:**  
Flood Insurance Rules, Best Practices & Liability  
Phillip Buffington, Adams and Reese, LLP
- 1/21/2021 Call Report Update 2021  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 1/26/2021 **Remote Workforce Series:**  
Work from Home Record Retention Rules  
Nancy Flynn, The ePolicy Institute™
- 1/27/2021 Calculating Cash Flow from Corporate Tax Returns  
Tim Harrington, TEAM Resources
- 1/28/2021 Beginning BSA Officer: What You Need to Know on Day 1  
David A. Reed, Reed & Jolly, PLLC
- 2/2/2021 Red Flags in Residential Appraisal Compliance  
Aaron Lewis, Young & Associates, Inc.

- 2/3/2021 **Flood Series:**  
Flood Compliance Beyond the Basics  
Molly Stull, Brode Consulting Services, Inc.
- 2/4/2021 Calculating Cash Flow from S-Corporation & Partnership Tax Returns  
Tim Harrington, TEAM Resources
- 2/9/2021 **Remote Workforce Series:**  
Work from Home Risks: How Compliance Can Limit Liability  
Phillip Buffington, Adams and Reese, LLP
- 2/10/2021 Overdraft Hotspots Including Regulations, Lawsuits & Guidance  
Morning Deborah Crawford, Gettechnical Inc.
- 2/11/2021 **E-SIGN Series:**  
60 Minutes “No-Contact” Account Opening: E-SIGN Compliance  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 2/17/2021 New Security Officer Training: Your Bank Protection Act Responsibilities  
Barry Thompson, Thompson Consulting Group, LLC
- 2/18/2021 Determining Cash Flow from Personal Tax Returns Part 1: Form 1040, Schedules B and C  
Tim Harrington, TEAM Resources
- 2/23/2021 **Remote Workforce Series:**  
Security Compliance for Work from Home Staff  
John Moeller, CLA
- 2/24/2021 The Top 10 ACH Exception Handling Questions  
Michele L. Barlow, MACHA
- 2/25/2021 The Board’s Role in Cyber Security Risk  
John Moeller, CLA
- 3/2/2021 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations  
Bill Elliott, Young & Associates, Inc.
- 3/3/2021 Determining Cash Flow from Personal Tax Returns Part 2: Schedules D, E & F  
Tim Harrington, TEAM Resources
- 3/4/2021 **Flood Series:**  
Flood Forms Line-by-Line  
Molly Stull, Brode Consulting Services, Inc.
- 3/8/2021 SBA Lending Update 2021: Rule Changes & PPP FAQs  
Monday Kimberly A. Rayer, Starfield & Smith, PC
- 3/9/2021 ACH Rules Update 2021  
Shelly Sipple, EPCOR
- 3/10/2021 Safe Deposit Issues: Delinquency, Death & Abandonment  
Elizabeth Fast, Spencer Fane LLP

- 3/11/2021 **Remote Workforce Series:**  
Making Work from Home Effective  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/15/2021  
Monday The Top 10 Reasons Consumers Leave Their Bank  
Bruce Paul, Rivel, Inc.
- 3/16/2021 **E-SIGN Series:**  
Virtual Loan Document Delivery & E-SIGN Compliance  
Molly Stull, Brode Consulting Services, Inc.
- 3/17/2021 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 3/18/2021 **Flood Series:**  
Commercial Flood Insurance Regulations & Compliance  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 3/23/2021 Business Accounts: Who is Authorized to Open, Close, Transact?  
Mary-Lou Heighes, Compliance Plus, Inc.
- 3/24/2021  
Morning Deposit Operations Update 2021  
Deborah Crawford, Gettechnical Inc.
- 3/25/2021 Legal Issues for Right of Setoff on Deposit Accounts & Loans  
Elizabeth Fast, Spencer Fane LLP
- 4/6/2021  
60 Minutes **E-SIGN Series:**  
The E-SIGN, BSA & CIP Compliance Trifecta  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 4/7/2021 Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns  
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/8/2021 **Remote Workforce Series:**  
Moving to the Cloud: Remote Management of Risks to Customer Data  
John Moeller, CLA
- 4/13/2021 Reg CC Compliance & Review: Check Holds, Remote Deposit Capture & Reg D Changes  
Mary-Lou Heighes, Compliance Plus, Inc.
- 4/14/2021 Advanced C&I Underwriting: A/R & Inventory Financing  
Aaron Lewis, Young & Associates, Inc.
- 4/15/2021 **Collection Series:**  
Regulatory Alphabet for Collections Compliance  
Louis Ursini & Amy Hanna Keeney, Adams and Reese, LLP
- 4/19/2021  
Mon. 60 Min. New Time Limits for ACH Warranty Claims Effective June 30, 2021  
Michele L. Barlow, MACHA

- 4/20/2021 Commercial Loan: Workouts, Restructuring & Loss Mitigation  
Elizabeth Fast, Spencer Fane LLP
- 4/21/2021 Debit Cards 101  
Diana Kern, SHAZAM, Inc.
- 4/22/2021 Global Cash Flow Analysis for Underwriters & Credit Analysts  
Jeffery W. Johnson, Bankers Insight Group, LLC
- 4/27/2021 **E-SIGN Series:**  
60 Minutes E-SIGN Security & Fraud Detection  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 4/28/2021 Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance  
Susan Sabo, CLA
- 4/29/2021 Hot IRA Issues: Divorce, IRS Levies, Creditor Claims & Misunderstood Rules  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 5/4/2021 Advanced Commercial Loan Documentation  
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/5/2021 Current Trends in Cyber Crime & Payments Fraud  
John Moeller, CLA
- 5/6/2021 **Credit Analyst Series:**  
Loan Stress Testing for the Credit Analyst  
Aaron Lewis, Young & Associates, Inc.
- 5/11/2021 5 Steps to Simplify Reg E Claims  
60 Minutes Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 5/12/2021 **Collection Series:**  
Your Borrower Is Threatening Bankruptcy, Now What?  
Elizabeth Fast, Spencer Fane LLP
- 5/13/2021 HR Dos & Don'ts in a Virtual World  
Diane Pape Reed, HR Doc
- 5/18/2021 Surviving a TRID Compliance Exam  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 5/19/2021 Developments in Bank Mergers & Acquisitions  
Phillip Buffington, Adams and Reese, LLP
- 5/20/2021 Residential Construction-Only & Construction-to-Permanent Lending: Compliance & FAQs  
Bill Elliott, Young & Associates, Inc.
- 5/25/2021 Marketing in 2021: Virtual Relationships & the New Customer  
Eric C. Cook, WSI Internet Consulting

- 5/26/2021 **Collection Series:**  
The Virtual World of Collections  
David A. Reed, Reed & Jolly, PLLC
- 5/27/2021 Morning Handling W-9s, W-8BENs & IRS Mismatches  
Deborah Crawford, Gettechnical Inc.
- 5/27/2021 Protecting the SBA Guaranty Start to Finish  
Jessica Conn, Starfield & Smith, PC
- 6/2/2021 Handling Subpoenas, Summonses, Garnishments & Levies  
Elizabeth Fast, Spencer Fane LLP
- 6/3/2021 Treasury Management: How to “Power Up” Deposits & Fee Income  
Marcia Malzahn, Malzahn Strategic
- 6/8/2021 **Collection Series:**  
Troubled Debt Restructuring in the COVID Economy  
Nicholas Meyer & Travis Whiting, CLA
- 6/10/2021 Supporting Documentation for the ALLL  
Aaron Lewis, Young & Associates, Inc.
- 6/15/2021 **Credit Analyst Series:**  
Advanced Financial Statement Analysis  
Jeffery W. Johnson, Bankers Insight Group, LLC
- 6/17/2021 Wire Transfer Compliance: Domestic & International  
Dawn Kincaid, Brode Consulting Services, Inc.
- 6/22/2021 Call Report Preparation: Schedule RC-R, Regulatory Capital  
Susan Sabo, CLA
- 6/24/2021 **Collection Series:**  
Managing Mortgage Delinquency  
David A. Reed, Reed & Jolly, PLLC
- 6/29/2021 e-Everything: Compliance in an Online Environment  
Mary-Lou Heighes, Compliance Plus, Inc.
- 7/7/2021 Business Writing Boot Camp, Including Critique of Your Own Writing Sample  
Nancy Flynn, The ePolicy Institute™
- 7/8/2021 Avoiding the Top 10 HELOC Compliance Mistakes  
Elizabeth Fast, Spencer Fane LLP
- 7/13/2021 Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 7/14/2021 Morning Legal Issues of Checks  
Deborah Crawford, Gettechnical Inc.

- 7/15/2021 Capital Adequacy & Risk: Regulator Expectations for the Board  
Bob Viering, Young & Associates, Inc.
- 7/20/2021 Regulation E Compliance with ACH Payments  
Michele L. Barlow, MACHA
- 7/21/2021 **Job-Specific BSA Series:**  
Job-Specific BSA Training for Operations Staff  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/22/2021 **Collection Series:**  
Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks  
Elizabeth Fast, Spencer Fane LLP
- 7/27/2021 IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 7/28/2021 **Credit Analyst Series:**  
Credit Fundamentals for the New Credit Analyst  
Jeffery W. Johnson, Bankers Insight Group, LLC
- 8/4/2021 **New Accounts Series:**  
Regulatory Alphabet for Deposit Accounts  
Michael Christians, Michael Christians Consulting, LLC
- 8/5/2021 Comparing Regulation E with Visa & Mastercard Rules  
Diana Kern, SHAZAM, Inc.
- 8/9/2021 New ACH Meaningful Modernization Rules Effective September 17, 2021  
Mon. 60 Min. Michele L. Barlow, MACHA
- 8/10/2021 **Credit Analyst Series:**  
Debt Service Coverage Calculations in Underwriting  
Aaron Lewis, Young & Associates, Inc.
- 8/11/2021 Handling POAs & Living Trust Documents on Deposit Accounts & Loans  
Elizabeth Fast, Spencer Fane LLP
- 8/12/2021 Record Retention: What to Keep and Why!  
Phillip Buffington, Adams and Reese, LLP
- 8/17/2021 Maximizing Cyber Security Soundness & Minimizing Incidents  
John Moeller, CLA
- 8/18/2021 Critical CIP & CDD Issues: Compliance, Beneficial Ownership & FAQs  
Morning Deborah Crawford, Gettechnical Inc.
- 8/19/2021 Improving Call Report Efficiency: Documentation, Accuracy & Common Errors  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

- 8/24/2021 **Job-Specific BSA Series:**  
Job-Specific BSA Training for the Frontline  
Mary-Lou Heighes, Compliance Plus, Inc.
- 8/25/2021 Dealing with Difficult Customers: 5 Foolproof Techniques  
David A. Reed, Reed & Jolly, PLLC
- 8/26/2021 Survey Says! The Top 10 Reasons Businesses Move Their Accounts  
Bruce Paul, Rivel, Inc.
- 8/31/2021 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B  
Aaron Lewis, Young & Associates, Inc.
- 9/8/2021 **New Accounts Series:**  
Morning 20 Legal Types of Accounts: Ownership, Documentation & CIP  
Deborah Crawford, Gettechnical Inc.
- 9/8/2021 ACH Payment Reclamations & Garnishments  
Shelly Sipple, EPCOR
- 9/9/2021 Dormant Accounts, Unclaimed Property & Escheatment  
Elizabeth Fast, Spencer Fane LLP
- 9/14/2021 Completing the CTR Line-by-Line  
Mary-Lou Heighes, Compliance Plus, Inc.
- 9/15/2021 Fiduciary Responsibilities of New & Experienced Directors  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 9/16/2021 **Job-Specific BSA Series:**  
Job-Specific BSA Training for Lenders  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 9/21/2021 Hot Topics in Social Media Engagement for Community Banks  
Eric C. Cook, WSI Internet Consulting
- 9/22/2021 Bankruptcy for Lenders: Chapter 11 & Subchapter V, The Small Business Reorganization Act  
Eric Johnson, Spencer Fane LLP
- 9/23/2021 **New Accounts Series:**  
Business Account Documentation  
Dawn Kincaid, Brode Consulting Services, Inc.
- 9/27/2021 HMDA Reporting Part 1: Application Basics  
Mon. 60 Min. Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 9/28/2021 Conducting In-House Evaluations: Guidance, Rules & Technological Tools  
Aaron Lewis, Young & Associates, Inc.
- 9/29/2021 Strategic Planning for Community Banks  
Marcia Malzahn, Malzahn Strategic

9/30/2021 Understanding TRID Tolerance Cures  
Steven Van Beek, Howard & Howard Attorneys PLLC

10/5/2021 **New Accounts Series:**  
Opening Accounts for Nonprofit Organizations  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

10/6/2021 SAR Decision-Making  
Morning Deborah Crawford, Gettechnical Inc.

10/13/2021 Notary Compliance, Including Virtual Notarization  
Elizabeth Fast, Spencer Fane LLP

10/14/2021 Denied Loan Requirements A to Z  
Molly Stull, Brode Consulting Services, Inc.

10/19/2021 **Job-Specific BSA Series:**  
Job-Specific BSA Training for Senior Management & Directors  
Mary-Lou Heighes, Compliance Plus, Inc.

10/20/2021 Top 10 IRA Rollover Mistakes  
Frank J. LaLoggia, LaLoggia Consulting, Inc.

10/21/2021 Reg E Investigation & Requirements for Debit Card Error Resolution  
Michele L. Barlow, MACHA

10/26/2021 **New Accounts Series:**  
Adverse Action at Account Opening: Reporting & Documentation  
Elizabeth Fast, Spencer Fane LLP

10/27/2021 HMDA Reporting Part 2: Collecting Demographic Information  
60 Minutes Susan Costonis, Compliance Consulting and Training for Financial Institutions

11/2/2021 Mastercard Debit Card Chargebacks  
Diana Kern, SHAZAM, Inc.

11/3/2021 Board Secretary Training: Documenting Minutes, Corrections & Disagreements  
Dawn Kincaid, Brode Consulting Services, Inc.

11/4/2021 Robbery Prevention, Response & Resilience  
Barry Thompson, Thompson Consulting Group, LLC

11/9/2021 HMDA Reporting Part 3: Commercial Lending Issues  
60 Minutes Susan Costonis, Compliance Consulting and Training for Financial Institutions

11/10/2021 **New Accounts Series:**  
Morning Opening Accounts for Nonresident Aliens  
Deborah Crawford, Gettechnical Inc.

11/16/2021 Regulator Issues & Update for the Credit Analyst  
Aaron Lewis, Young & Associates, Inc.



- 11/17/2021 1099 Reporting: Foreclosures, Repossessions & Debt Settlements  
Elizabeth Fast, Spencer Fane LLP
- 11/18/2021 Completing the SAR Line-by-Line  
Mary-Lou Heighes, Compliance Plus, Inc.
- 12/1/2021 Your Depositor Has Died: Actions to Take, Mistakes to Avoid  
Morning Deborah Crawford, Gettechnical Inc.
- 12/2/2021 The Legal Side of Remote Deposit Capture: Risks & Liability  
Elizabeth Fast, Spencer Fane LLP
- 12/7/2021 Security Officer Reports to the Board: Timing, Contents & Requirements  
Barry Thompson, Thompson Consulting Group, LLC
- 12/9/2021 Visa Debit Card Chargebacks  
Diana Kern, SHAZAM, Inc.
- 12/14/2021 Commercial Loan Annual Credit Review  
Aaron Lewis, Young & Associates, Inc.

**Most webinars are scheduled from 2:00-3:30 PM Central Time unless otherwise indicated.  
Please check the brochure copy to confirm the time.**