

Financial Education & Development

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**2019 Community Bank Series**

**12/5/18**

**Six-Part Series**

**ACH Specialist Series**

2/5/2019 **ACH Specialist Series:**   
ACH Tax Refund Exceptions, Posting & Liabilities

Michele L. Barlow, PAR/WACHA

2/26/2019 **ACH Specialist Series:**   
ACH Dispute Resolution

Michele L. Barlow, PAR/WACHA

3/14/2019 **ACH Specialist Series:**   
2019 ACH Rules Update

Michele L. Barlow, PAR/WACHA

4/15/2019 **ACH Specialist Series:**

MondayLiability with ACH Death Notification Entries (DNEs) & Reclamations

Michele L. Barlow, PAR/WACHA

5/16/2019 **ACH Specialist Series:**Top 10 Ways to Mitigate ACH Payment Risk

Shelly Sipple, EPCOR

5/30/2019 **ACH Specialist Series:**ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference

Jen Kirk, EPCOR

**Mortgage Lending Hot Spots Series**

6/6/2019 **Mortgage Lending Hot Spots Series:**Construction-Only & Construction-to-Permanent Lending

Bill Elliott, Young & Associates, Inc.

7/10/2019 **Mortgage Lending Hot Spots Series:**   
Surviving a TRID Compliance Exam

Steven Van Beek, Howard & Howard Attorneys PLLC

8/8/2019 **Mortgage Lending Hot Spots Series:**Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices

Ann Brode-Harner, Brode Consulting Services, Inc.

9/11/2019 **Mortgage Lending Hot Spots Series:**Appraisal & Evaluation Guidance on Collateral Valuation

S. Wayne Linder, Young & Associates, Inc.

10/7/2019 **Mortgage Lending Hot Spots Series:**

MondayDemystifying Rules for TRID Tolerances

Steven Van Beek, Howard & Howard Attorneys PLLC

11/12/2019 **Mortgage Lending Hot Spots Series:**   
Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020

Ann Brode-Harner, Brode Consulting Services, Inc.

**Regulation E Series**

6/20/2019 **Regulation E Series:**Reg E Fundamentals

Michele L. Barlow, PAR/WACHA

7/17/2019 **Regulation E Series:**Legally Handling ATM & Debit Card Claims Under Regulation E

Elizabeth Fast, Spencer Fane LLP

8/22/2019 **Regulation E Series:**How to Handle Unauthorized Electronic Fund Transfers Under Reg E

Elizabeth Fast, Spencer Fane LLP

9/17/2019 **Regulation E Series:**Auditing for Reg E Compliance

Elizabeth Fast, Spencer Fane LLP

10/10/2019 **Regulation E Series:**Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Michele L. Barlow, PAR/WACHA

11/14/2019 **Regulation E Series:**Provisional Credit Under Reg E: Rules, Best Practices & FAQs

Elizabeth Fast, Spencer Fane LLP

**Teller Training Series**

1/10/2019 **Teller Training Series:**   
Compliance Training for the Frontline

Dawn Kincaid, Brode Consulting Services, Inc.

1/30/2019 **Teller Training Series:**   
Frontline Fraud Prevention: Stopping Fraud at the Teller Line

Mary-Lou Heighes, Compliance Plus, Inc.

2/20/2019 **Teller Training Series:**   
Risks & Precautions for Endorsements & Other Negotiable Instruments

Mary-Lou Heighes, Compliance Plus, Inc.

3/12/2019 **Teller Training Series:**Cross Selling: The Key to Accountholder Satisfaction & Retention

Tim Tivis, Pinnacle Training Group

4/9/2019 **Teller Training Series:**   
Accurately Completing the CTR Line-by-Line

Dawn Kincaid, Brode Consulting Services, Inc.

5/14/2019 **Teller Training Series:**Managing Dual Control & Cash Limits

Molly Stull, Brode Consulting Services, Inc.

(See next page for the list of four-part series.)

**Four-Part Series**

**Board Reporting Series**

2/12/2019 **Board Reporting Series:**   
Board Secretary Procedural & Compliance Responsibilities

Dawn Kincaid, Brode Consulting Services, Inc.

3/5/2019 **Board Reporting Series:**Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns

Ann Brode-Harner, Brode Consulting Services, Inc.

3/28/2019 **Board Reporting Series:**Red Flags in Board Reports

Molly Stull, Brode Consulting Services, Inc.

4/16/2019 **Board Reporting Series:**Security Officer Reports to the Board: Fulfilling Your Annual Requirement

Barry Thompson, Thompson Consulting Group, LLC

**BSA Series**

5/8/2019 **BSA Series:**Job-Specific BSA Training for Lenders

Susan Costonis, Compliance Consulting and Training for Financial Institutions

6/4/2019 **BSA Series:**Job-Specific BSA Training for Operations

Susan Costonis, Compliance Consulting and Training for Financial Institutions

6/26/2019 **BSA Series:**Job-Specific BSA Training for the Board

Dawn Kincaid, Brode Consulting Services, Inc.

7/16/2019 **BSA Series:**Job-Specific BSA Training for the Frontline

Dawn Kincaid, Brode Consulting Services, Inc.

**C-Suite Series**

2/7/2019 **C-Suite Series:**CAMELS Rating for Executives

Ann Brode-Harner, Brode Consulting Services, Inc.

3/7/2019 **C-Suite Series:**Strategic Decisions Regarding CECL Methodologies, Processes & Governance

Bob Viering, Young & Associates, Inc.

4/3/2019 **C-Suite Series:**Enterprise Risk Management: Three Key Risk Assessments

Marcia Malzahn, Malzahn Strategic

4/24/2019 **C-Suite Series:**Asset Liability Management Strategies in a Rising Rate Environment

Gary J. Young, Young & Associates, Inc.

**Call Report Series**

5/2/2019 **Call Report Series:**Call Report Basics, Including Balance Sheet, Income Statement & Related Schedules

Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

6/13/2019 **Call Report Series:**Preparing Call Report Lending & Allowance-Related Schedules

Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

7/23/2019 **Call Report Series:**Call Report Regulatory Capital, Including Key Changes & Other Schedules

Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

8/20/2019 **Call Report Series:**Introduction to Call Report Loan Classifications

Amanda C. Garnett, CliftonLarsonAllen LLP

**Consumer Collection Series**

4/18/2019 **Consumer Collection Series:**Your Borrower Filed Bankruptcy, Now What?

Elizabeth Fast, Spencer Fane LLP

5/21/2019 **Consumer Collection Series:**Repossession Practices, Compliance & Limitations

Elizabeth Fast, Spencer Fane LLP

6/19/2019 **Consumer Collection Series:**Effective Debt Collection Techniques & Strategies

David A. Reed, Reed & Jolly, PLLC

7/30/2019 **Consumer Collection Series:**20 Common Mistakes in Consumer Collections

Elizabeth Fast, Spencer Fane LLP

**Credit Analysis & Underwriting Series**

1/9/2019 **Credit Analysis & Underwriting Series:**Regulator Issues & Update for the Credit Analyst

S. Wayne Linder, Young & Associates, Inc.

1/29/2019 **Credit Analysis & Underwriting Series:**Analyzing Financial Statements for the Credit Analyst

S. Wayne Linder, Young & Associates, Inc.

2/21/2019 **Credit Analysis & Underwriting Series:**Debt Service Coverage Calculations in Underwriting

S. Wayne Linder, Young & Associates, Inc.

3/26/2019 **Credit Analysis & Underwriting Series:**Global Cash Flow Analysis for Underwriters & Credit Analysts

Aaron Lewis, Young & Associates, Inc.

**IRA Series**

7/9/2019 **IRA Series:**Processing IRA Rollovers & Transfers

Frank J. LaLoggia, LaLoggia Consulting, Inc.

8/6/2019 **IRA Series:**IRA Reporting, Common Issues & Error Resolution

Frank J. LaLoggia, LaLoggia Consulting, Inc.

8/27/2019 **IRA Series:**Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence

Frank J. LaLoggia, LaLoggia Consulting, Inc.

9/16/2019 **IRA Series:**

Monday Handling IRA Required Minimum Distributions & Roth Distributions

Frank J. LaLoggia, LaLoggia Consulting, Inc. **Changed from June 11 on 12/5/18**