



# **2015** Webinar Schedule by Category

## **AUDITING & ACCOUNTING**

2/10/2015	FASB/GAAP Update, Including Proposed Modifications to ALLL Calculations Todd A. Sprang, CliftonLarsonAllen, LLP
6/30/2015	Top 10 Deficiencies in Audit Findings from Regulators & External Auditors Charlie Shannon, Moss Adams, LLP
10/21/2015	Accounting Developments Update: Recent Issues & What's on the Horizon Todd A. Sprang, CliftonLarsonAllen, LLP
11/4/2015	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More Elizabeth Fast, Bankers Choice
11/30/2015	SPECIAL EDITION CECL, the ALLL & FASB's Proposed Standard for Recognizing Credit Impairment: What's Changing & Why Preparing Now is Critical Tommy Troyer, Young & Associates, Inc.

## **COLLECTIONS**

4/14/2015	CFPB Real Estate Loan Collection Rules for Mortgage Servicers Elizabeth Fast, Bankers Choice
6/2/2015	Collection Call Techniques: Compliant Telephone Scripts & Responses Steve Peterson, Collection Training Consultants
7/21/2015	Your Customer Has Filed Bankruptcy, Now What? Elizabeth Fast, Bankers Choice
10/2/2015 Morning	SPECIAL EDITION Proper Repossession, Notice & Sale of Non-Real Estate Collateral Elizabeth Fast, Bankers Choice

COMPLIANCE	
1/30/2015	SPECIAL EDITION The Revised BSA/AML Examination Manual: Reviewing December 2014 Changes Elizabeth Fast, Bankers Choice
2/5/2015	BSA Compliance Series: New BSA Officer Training Bill Elliott, Young & Associates, Inc.
2/18/2015	FinCEN Guidance on Banking Marijuana Businesses Elizabeth Fast, Bankers Choice

October 7, 2015 Page 1 of 10 2/26/2015 Top 10 Compliance Mistakes in Advertising Steven Van Beek, Howard & Howard Attorneys PLLC 3/17/2015 Flood Insurance Compliance Review & Update: Including Changes Effective April 1, 2015 Angela Lucas, Brode Consulting Services, Inc. 4/3/2015 SPECIAL EDITION Important SAR Procedure Updates from the Revised BSA/AML Examination Manual: Ensuring Compliance & Avoiding Violations Susan Costonis, Compliance Consulting and Training for Financial Institutions 4/16/2015 **BSA Compliance Series:** Updating Your Bank's BSA/AML/OFAC Risk Assessment Bill Elliott, Young & Associates, Inc. Wire Transfer Compliance: Who is Liable? 5/19/2015 Elizabeth Fast, Bankers Choice Compliance Rules Lenders Must Know 6/3/2015 Susan Costonis, Compliance Consulting and Training for Financial Institutions **BSA Compliance Series:** 6/10/2015 BSA Officer Reports to the Board Ann Brode-Harner, Brode Consulting Services, Inc. 7/8/2015 Mandatory Compliance Regulations for the Frontline Mary-Lou Heighes, Compliance Plus, Inc. 8/20/2015 **BSA Compliance Series:** How to Redesign Your BSA Program to Impact Your Bottom Line Adam Witmer, Young & Associates, Inc. 9/11/2015 **SPECIAL EDITION** Mortgage Advertising: Keeping Your Promotions Compliant Steven Van Beek, Howard & Howard Attorneys PLLC 10/9/2015 SPECIAL EDITION The New Flood Rules, Including the Mandatory Escrow Rule Effective January 1, 2016 Ann Brode-Harner, Brode Consulting Services, Inc. 10/14/2015 **BSA Compliance Series:** Identifying, Reporting & Monitoring Suspicious Activity Ann Brode-Harner, Brode Consulting Services, Inc. 12/8/2015 **BSA Compliance Series:** BSA Special Risks: Policy, Law Enforcement & Regulator Issues Susan Costonis, Compliance Consulting and Training for Financial Institutions **DIRECTORS** 1/21/2015 **Director Series:** FDIC Trends & Deficiencies Cited in Matters Requiring Board Attention (MRBA) Elizabeth Fast, Bankers Choice 3/10/2015 **Director Series:** 

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Update on Capital Planning, Contingency & Basel III for the Board

Gary J. Young, Young & Associates, Inc.

5/7/2015 **Director Series:** Regulator & Industry Hot Buttons for Directors Jeffrey C. Gerrish, Gerrish, McCreary, Smith, Consultants & Attorneys 5/12/2015 Duties of the Board Secretary: Fundamentals, Best Practices & E-Package Delivery Ann Brode-Harner, Brode Consulting Services, Inc. 7/14/2015 **Director Series:** Understanding the Board's Role in Cyber Security Risk Morning Jackie Marshall, Gladiator Technology 9/9/2015 **Director Series:** UDAAP for the Board & Senior Management Morning Susan Costonis, Compliance Consulting and Training for Financial Institutions 11/3/2015 **Director Series:** Interest Rate Risk Policies, Considerations & Consequences: What Directors Should Know Morning Gary J. Young, Young & Associates, Inc. FRONTLINE & NEW ACCOUNTS 1/15/2015 Advanced Endorsements: POAs, Businesses, Trusts & More Mary-Lou Heighes, Compliance Plus, Inc. 2/12/2015 **New Accounts Series:** Account Opening Due Diligence Angela Lucas, Brode Consulting Services, Inc. 3/31/2015 **New Accounts Series:** Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues Mary-Lou Heighes, Compliance Plus, Inc. 6/16/2015 **New Accounts Series:** Properly Handling Fiduciary Accounts: Authority, Ownership, Access & Liability Mary-Lou Heighes, Compliance Plus, Inc. 6/23/2015 From Frontline to Teller Supervisor: Developing Skills & Making a Smooth Transition Linda Quick, Quick Training Solutions Cross Selling & Referral Opportunities for the Frontline: Strategies to Enhance the Customer's 8/5/2015 Experience & Grow the Bank Tim Tivis, Pinnacle Training Group 8/6/2015 **New Accounts Series:** Business Account Signature Cards & Resolutions: Entities, Authority & Documentation Mary-Lou Heighes, Compliance Plus, Inc. 10/8/2015 Powers-of-Attorney & Living Trust Documents: Guidelines for Deposit Accounts & Loans Elizabeth Fast, Bankers Choice 10/20/2015 **New Accounts Series:** Opening Accounts for Minors: Ownership, Access & Transactions Mary-Lou Heighes, Compliance Plus, Inc. 12/15/2015 **New Accounts Series:** Opening Donation, Benevolent & Other Accounts for Nonprofit Organizations & Corporations Linda Quick, Quick Training Solutions

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## **HUMAN RESOURCES**

4/22/2015	Monitoring Employee Work-Related & Personal Social Media: Should We? How? Is it Legal? Nancy Flynn, The ePolicy Institute™
5/20/2015	You're the New HR Officer, Now What? Kay Robinson, Robinson HR Consulting
5/28/2015	Handling Difficult Customers: Effectively Dealing with Intimidation, Negativism & Anger Mary White, WTC Performance Group
9/23/2015	Basic Banking for New Employees Part 1: Banking System, Deposit Operations, Lending Ann Brode-Harner, Brode Consulting Services, Inc.
9/29/2015	HR Danger Zones: Regulations, Requirements & Best Practices to Keep You Out of Trouble Kay Robinson, Robinson HR Consulting
11/17/2015	Basic Banking for New Employees Part 2: Regulatory Issues, Exams, Audits Ann Brode-Harner, Brode Consulting Services, Inc.
<u>IRA</u>	
1/13/2015	IRA Series: IRA & HSA Update 2014-2015 Tax Years Frank J. LaLoggia, LaLoggia Consulting, Inc.
3/3/2015	IRA Series: Traditional & Roth IRA Fundamentals & Compliance Considerations Frank J. LaLoggia, LaLoggia Consulting, Inc.
5/14/2015	IRA Series: IRA Death Distributions: Beneficiary Options & Tax Consequences Linda Kleibrink, Quick Training Solutions
6/25/2015	IRA Series: Processing IRA Rollovers & Transfers Frank J. LaLoggia, LaLoggia Consulting, Inc.
9/22/2015	IRA Series: Auditing IRAs Step-by-Step Linda Quick, Quick Training Solutions
11/12/2015	IRA Series: IRA Reporting, Common Issues & Error Resolution Frank J. LaLoggia, LaLoggia Consulting, Inc.
<u>IT</u>	
1/7/2015	Apple Pay, the Mobile Payments Game Changer: Considerations & Action Steps for Community Banks Lee Wetherington, Jack Henry & Associates, Inc.®
2/25/2015	FFIEC Assessments & Recent Developments in Cyber Security Risk Management Dr. Kevin Streff, Secure Banking Solutions
3/26/2015	Social Media Content Strategies for Visibility & Positioning of Your Bank Online Eric C. Cook, WSI Internet Consulting

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5/15/2015	SPECIAL EDITION The FFIEC's New Appendix J on Outsourced Technology Services: Required Actions, Vendor Management & Business Continuity Expectations Dr. Kevin Streff, Secure Banking Solutions
7/20/2015 Archive Only	URGENT EDITION Using the Newly Released FFIEC Cyber Security Assessment Tool Dr. Kevin Streff, Secure Banking Solutions
8/18/2015	Website & Social Media Compliance John Zasada, CliftonLarsonAllen, LLP
8/27/2015	Facebook: Update on System, Strategies, Techniques & Tips Eric C. Cook, WSI Internet Consulting
10/28/2015	Network Security 101: A Comprehensive Overview Dr. Kevin Streff, Secure Banking Solutions
11/5/2015	Remote Deposit Capture Update & Issues for Commercial, Consumer & Mobile Banking Lee Wetherington, Jack Henry & Associates, Inc.®
<b>LENDING</b>	
1/6/2015	HMDA: What to Know Now & What's on the Horizon? Susan Costonis, Compliance Consulting and Training for Financial Institutions
1/23/2015	Call Reports: Basel III & RC-R Changes Line by Line Rhea Hemish & Kristin Nelson, Eide Bailly, LLP
2/4/2015	Understanding Appraisals & Appraisal Review Concepts for Lenders Heidi C. Lee, Appraisal Review & Consultation
2/11/2015	Qualifying Borrowers Using Personal Tax Returns Part 1: Basics, Itemized Deductions, Interest & Dividend Income, Sole Proprietorships & Capital Gains Tim Harrington, TEAM Resources
2/19/2015	Regulator Issues & Update for the Credit Analyst S. Wayne Linder, Young & Associates, Inc.
3/4/2015	Qualifying Borrowers Using Personal Tax Returns Part 2: Income from Rentals, Royalties, Partnerships, S Corporations & Farms Tim Harrington, TEAM Resources
3/19/2015	Real Estate Valuations – Current Issues & Best Practices Kevin Graff & Cindy Brzeski, Wipfli
3/24/2015	The TILA/RESPA Integrated Disclosure Line-by-Line Part 1: Loan Estimate Lisa Zigo, Brode Consulting Services, Inc.
3/25/2015	Call Report Revisions & Update: Including an Overview of Basel III Regulatory Capital Changes to Schedule RC-R Rhea Hemish & Blake Crow, Eide Bailly, LLP
4/21/2015	The TILA/RESPA Integrated Disclosure Line-by-Line Part 2: Closing Disclosure Lisa Zigo, Brode Consulting Services, Inc.
4/23/2015	Analyzing Credit Risk in Agricultural Lending Dr. David Kohl, Prof. Emeritus, Dept. of Agriculture & Applied Economics, Virginia Tech
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5/5/2015	Revised Escrow Rules Effective August 1, 2015 Angela Lucas, Brode Consulting Services, Inc.
5/6/2015	From Prospect to Customer: Skills & Tools for Successful Business Development Tim Tivis, Pinnacle Training Group
5/13/2015	Home Equity, HELOC & Second Lien Risk Management, Including Maturing HELOC Guidance Tommy Troyer, Young & Associates, Inc.
5/27/2015	The ALLL in Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans Todd A. Sprang, CliftonLarsonAllen, LLP
5/29/2015	SPECIAL EDITION Testing Loan Audit Procedures for Integrated Disclosure Compliance Before the August 1, 2015 Deadline Ann Brode-Harner, Brode Consulting Services, Inc.
6/4/2015	Commercial Appraisal Review Part 1: Income Approach Heidi C. Lee, Appraisal Review & Consultation
6/5/2015	SPECIAL EDITION High Volatility Commercial Real Estate (HVCRE) Definition, Exposure, Capital Concerns & Basel III Issues Gary J. Young, Young & Associates, Inc.
6/9/2015	Mastering the SBA 7a Loan Part 1: Eligibility & Program Requirements Kimberly Rayer, Starfield & Smith, PC
6/11/2015	Countdown to the Integrated Disclosure Deadline: August 1, 2015 Bill Elliott, Young & Associates, Inc.
6/17/2015	SPECIAL EDITION Using the New Fannie Mae Collateral Underwriter for Mortgages Heidi C. Lee, Appraisal Review & Consultation
6/18/2015	When a Borrower Dies: Next Steps & Best Practices Elizabeth Fast, Bankers Choice
7/15/2015	Mastering the SBA 7a Loan Part 2: Documentation, Closing & Funding Janet Dery, Starfield & Smith, PC
7/16/2015	Commercial Appraisal Review Part 2: Sales Comparison Approach Heidi C. Lee, Appraisal Review & Consultation
7/28/2015	Construction to Permanent Lending Compliance with CFPB Rules: Including Changes Impacted by the New Integrated Disclosure Effective October 3, 2015 Bill Elliott, Young & Associates, Inc.
7/29/2015	Call Reports: Lending Schedules RC-C, RC-N & RI-B Amanda C. Garnett, CliftonLarsonAllen, LLP
8/4/2015	Fair Lending Comparative File Review Ann Brode-Harner, Brode Consulting Services, Inc.
8/12/2015	Advanced Commercial Loan Documentation Ann Brode-Harner, Brode Consulting Services, Inc.

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8/13/2015	CFPB Income Verification Rules for Self-Employed Borrowers: Tax Implications for Qualified Mortgages Tim Harrington, TEAM Resources
8/19/2015	SPECIAL EDITION USPAP Issues & Best Practices for Residential Appraisal Reviewers: Avoiding Violations Heidi C. Lee, Appraisal Review & Consultation
8/25/2015	Emerging Leader Series: Debt Service Coverage Calculations in Underwriting S. Wayne Linder, Young & Associates, Inc.
8/26/2015	Mastering the SBA 7a Loan Part 3: Servicing, Liquidation & Guaranty Purchase Ethan W. Smith, Starfield & Smith, PC
8/31/2015 Monday	SPECIAL EDITION The 20 Most Important Things to Know About TRID Compliance Before the Revised October 3 Deadline Steven Van Beek, Howard & Howard Attorneys PLLC
9/10/2015	Call Reports: Understanding the New Regulatory Capital Requirements & the Revised Schedule RC-R Amanda C. Garnett, CliftonLarsonAllen, LLP
9/16/2015	Loan Underwriting Basics: Interviewing, Credit Reports, Debt Ratios & Regulation B Tommy Troyer, Young & Associates, Inc.
9/21/2015 Archive Only	SPECIAL EDITION Expanded Financial Protections Under the New Military Lending Act, Including SCRA Update Elizabeth Fast, Spencer Fane Britt & Browne LLP
10/7/2015	Mortgage Loan Origination & Servicing: Issues, FAQs & Lessons Learned Bill Elliott, Young & Associates, Inc.
10/30/2015	SPECIAL EDITION Clarifying the Confusion: TRID Issues & FAQs Steven Van Beek, Howard & Howard Attorneys PLLC
11/9/2015	SPECIAL EDITION CFPB Final Amendments for Small Creditors & Rural or Underserved Areas, Effective January 1, 2016 Steven Van Beek, Howard & Howard Attorneys PLLC
11/24/2015	Nuts & Bolts of Effective Metro 2 Credit Reporting via e-OSCAR John B. C. Porter, Weltman, Weinberg & Reis Co., LPA
12/3/2015	Call Reporting for New Preparers & Reviewers Amanda C. Garnett, CliftonLarsonAllen, LLP
12/17/2015	Appraisals & Evaluations: Guidelines, Regulatory Concerns & FAQs S. Wayne Linder, Young & Associates, Inc.
12/18/2015 Morning	SPECIAL EDITION Revised TRID Mortgage Exam Procedures: Reviewing September 15, 2015 Changes Ann Brode-Harner, Brode Consulting Services, Inc.

## **OPERATIONS**

1/8/2015 Disaster Management & Continuity Planning, Including Critical Vendors Ann Brode-Harner, Brode Consulting Services, Inc.

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1/28/2015	Dealing with ACH Tax Refunds: Exceptions, Posting & Bank Responsibilities Luann S. Kohlmann, PAR/WACHA
2/24/2015	Advanced ACH Specialist Series: Setting & Monitoring Effective ACH Exposure Limits Luann S. Kohlmann, PAR/WACHA
3/12/2015	Legally Handling ATM & Debit Card Claims Under Regulation E Elizabeth Fast, Bankers Choice
4/8/2015	ACH Rules Update 2015 Shelly Simpson, EPCOR
4/9/2015	Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment Elizabeth Fast, Bankers Choice
4/28/2015	EMV & Debit Cards: Preparing for the October 1, 2015 Liability Shift Lee Wetherington, Jack Henry & Associates, Inc. ®
5/21/2015	Advanced ACH Specialist Series: ACH Death Notification Entries (DNEs) & Reclamations: Your Bank's Liability Luann S. Kohlmann, PAR/WACHA
7/9/2015	Managing E-SIGN, E-Statements & E-Disclosures Nancy Flynn, The ePolicy Institute <sup>TM</sup>
7/22/2015	SPECIAL EDITION Regulation E Made Easy Greyson Tuck, Gerrish, McCreary, Smith, Consultants & Attorneys
7/30/2015	Advanced ACH Specialist Series:  Does Your Originator Agreement Meet NACHA Rule Requirements?  Shelly Simpson, EPCOR
8/11/2015	Garnishments, Subpoenas, Summonses, Levies: Handling Official Demands for Customer Funds Elizabeth Fast, Bankers Choice
9/3/2015	Advanced ACH Specialist Series: Defining & Identifying Third-Party Senders: Risk, Liability & Audit Requirements Luann S. Kohlmann, PAR/WACHA
9/17/2015	Imaged Documents: What to Keep, What to Destroy, What Holds up in Court? Elizabeth Fast, Bankers Choice
9/30/2015	Mandatory Compliance Regulations for Deposit Operations Mary-Lou Heighes, Compliance Plus, Inc.
10/6/2015	Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation Luann S. Kohlmann, PAR/WACHA
10/22/2015	Advanced ACH Specialist Series: Understanding & Navigating ACH Rules for ODFIs Shelly Simpson, EPCOR
10/29/2015	Maintaining Compliant FDIC Records, Including Related Email & Social Media Retention Rules Nancy Flynn, The ePolicy Institute™

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11/13/2015	SPECIAL EDITION Preparing for the Impact of Same Day ACH Shelly Simpson, EPCOR
11/23/2015	SPECIAL EDITION Regulatory & Legal Risks of Overdraft Protection: Recent Issues & Best Practices Steven Van Beek, Howard & Howard Attorneys PLLC
12/2/2015	Advanced ACH Specialist Series: Regulation E Error Resolution Rules Versus NACHA Operating Rules: Obligations, Consumer Disputes & Case Studies Luann S. Kohlmann, PAR/WACHA
12/9/2015	Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting Ann Brode-Harner, Brode Consulting Services, Inc.
12/10/2015	Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property Elizabeth Fast, Bankers Choice
12/16/2015	Exercising the Bank's Right of Setoff on Deposit Accounts & Loans Elizabeth Fast, Bankers Choice
<b>SECURITY</b>	& FRAUD
1/22/2015	Security Officer Reports to the Board: Compliance & Best Practices in Fulfilling Your Annual Requirement Barry Thompson, Thompson Consulting Group, LLC
4/7/2015	Current Issues in Physical Security Risk: Regulatory Compliance & Best Practices Barry Thompson, Thompson Consulting Group, LLC
4/30/2015	Current Trends in Cyber Crime & Payments Fraud Randy Romes, CliftonLarsonAllen, LLP
9/24/2015	Regulator Guidance & Issues in ATM Security Dr. Kevin Streff, Secure Banking Solutions
10/15/2015	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools Barry Thompson, Thompson Consulting Group, LLC
11/18/2015	Robbery Prevention, Apprehension & Recovery Troy Evans, The Evans Group
SENIOR MANAGEMENT	
1/14/2015	CFPB Rules for Mortgage Loan Originator Compensation Tracy Jean Ashfield, Ashfield & Associates
1/27/2015	Customer Complaint & Response Management Brian Witt, Farleigh Wada Witt
1/29/2015	Emerging Leader Series: The UBPR: Understanding Peer Group Comparison to Improve Bank Performance Gary J. Young, Young & Associates, Inc.
2/3/2015	Revisiting Your RESPA & TILA Policies to Include the New Integrated Disclosure Requirements Ann Brode-Harner, Brode Consulting Services, Inc.

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3/5/2015	Free Checking Trends in Today's Market: Feasibility, Regulations & Benefits Karan Bhalla & Disha Parikh, IQR Consulting, Inc.
4/2/2015	Emerging Leader Series: Branch Transformation: Balancing the Trend Toward Virtual Banking While Enhancing Your Customer's Experience David Peterson, i7strategies
4/17/15	SPECIAL EDITION Understanding & Addressing Critical Interest Rate Risk Issues: The Regulator Perspective Gary J. Young, Young & Associates, Inc.
6/24/2015	Stress Testing Your Loan Portfolio: Regulations, Risk & Impact on Value S. Wayne Linder, Young & Associates, Inc.
7/7/2015	Regulatory Oversight of Third-Party Vendors: Due Diligence, Management & Contracts Michael Berman, Ncontracts
7/23/2015	Emerging Leader Series: Developing Your UDAAP Program: Policy, Procedures, Risk Assessment & Audit Ann Brode-Harner & Dawn Kincaid, Brode Consulting Services, Inc.
9/2/2015	Strategic Planning Years 1, 3 & 5: Scope, Techniques & Elements in Drafting Your Written Plan Jeffrey C. Gerrish, Gerrish, McCreary, Smith, Consultants & Attorneys
9/15/2015	Managing the 8 Categories of Risk Assessment Ann Brode-Harner, Brode Consulting Services, Inc.
10/27/2015	Emerging Leader Series: Key Leadership Strategies for Growth, Profitability & Retention Gary J. Young, Young & Associates, Inc.
11/10/2015	Regulatory Requirements for the Board & Senior Management Ann Brode-Harner, Brode Consulting Services, Inc.
11/19/2015	Emerging Leader Series: Managing Credit Risk S. Wayne Linder, Young & Associates, Inc.
12/4/2015	SPECIAL EDITION  Examining the Proposed Federal Changes to Overtime Pay Exemptions & the Potential Impact to Community Banks Elizabeth Fast, Bankers Choice

### Director's Series broadcasts are scheduled from 11:00 AM - 1:30 PM Eastern Time

Most webinars are scheduled from 3:00 - 4:30 PM Eastern Time unless otherwise indicated. Please check the brochure copy to confirm the time.

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